

## DATA REQUEST RESPONSE

Docket No. 03-0593

**BC SM 2.11** Provide the Company's documentation of any process or performance complaints regarding SBC Illinois' hot cut procedures and any internal analysis of potential improvements to the hot cut process SBC Illinois currently uses.

**Response:** Data Net Systems submits the following documentation of processes or performance complaints regarding SBC Illinois' hot cut procedures and any internal analysis of potential improvements to the hot cut process SBC Illinois currently uses. The total volume of documents going back through 2001 is too voluminous to reproduce at this time. The submitted documents provide a fair representation of the Data Net Systems experience and documentation. If you wish to explore any particular area of interest for additional documentation, please contact the below individual.

### OFFICIAL FILE

I.C.C. DOCKET NO. \_\_\_\_\_  
TruComm Exhibit No. Cross 6  
Witness Chapman  
Date 3-2-04 Reporter CC

**Data Net Systems, L.L.C.**

**Prepared by:** Edward F. Kilb  
Vice President - Operations  
(847) 808-0288 x112

## Cookie Seiler

**From:** Ed Kilb  
**Sent:** Thursday, January 10, 2002 2:23 PM  
**To:** 'Paul Weinstein (E-mail)'  
**Subject:** FW: clec to clec migration

Paul,

We need to do about 500+ ASAP, and another 2,450 in the next three to four months.

Ed

-----Original Message-----

**From:** WEINSTEIN, PAUL D (AIT) [mailto:pw2841@sbc.com]  
**Sent:** Thursday, January 10, 2002 9:35 AM  
**To:** 'Ed Kilb'  
**Subject:** RE: clec to clec migration

Ed,  
Approximately how many lines do you foresee migrating and in what time frame?  
Please answer.

Paul D. Weinstein  
Account Manager  
SBC-Ameritech Industry Markets  
P: 312-335-4688 F: 312-335-2925

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>

-----Original Message-----

**From:** Ed Kilb [mailto:EdKilb@dnsys.com]  
**Sent:** Tuesday, January 08, 2002 10:54 AM  
**To:** WEINSTEIN, PAUL D (AIT); Ed Kilb  
**Cc:** SQUIRES, ALAN D (AIT); Pam Sottile  
**Subject:** RE: clec to clec migration  
**Importance:** High

The losing CLEC is facilities based. They have their own switch and use Ameritech loops. I want to move the customer to DNS UNE-P, reusing the loop and LNP the number to an Ameritech port with shared transport.

I have not contacted the losing CLEC. I believe the telephone is the customers since they transported it from Ameritech first. Is there a formal document or something Ameritech must have from me or the losing CLEC? The loop will no longer be of any use to them.

-----Original Message-----

From: WEINSTEIN, PAUL D (AIT) [mailto:pw2841@sbc.com]  
Sent: Tuesday, January 08, 2002 10:46 AM  
To: 'Ed Kilb'  
Cc: SQUIRES, ALAN D (AIT); WEINSTEIN, PAUL D (AIT)  
Subject: clec to clec migration

Ed,  
Could you answer this question for us:

My first question would be are they attempting to move from facility base service to Ameritech facilities during this migration and does the losing CLEC agree to give up the loops as well as the TN's?

Paul D. Weinstein  
Account Manager  
SBC-Ameritech Industry Markets  
P: 312-335-4688 F: 312-335-2925

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Amertech 185 425

## ERP Order Form

DAS020808539

M-CPO

PUC - SMART PHONE TYPE OF SERVICE

N - New Account

08/08/2002 12:40

08/11/2002

08/08/2002 00:00

08/08/2002 12:50

08/11/2002

08/12/2002 00:00

TRS Admin

(847) 808-0288 Ext 104

(708) 599-2601

7085992601

DATANEI SYSTEMS

(847) 808-0288

N1835055300

N/A - Not Available

1

Completed

Amantech IHS 4.2.5

CPD Order Form

|  |                                   |                    |                  |
|--|-----------------------------------|--------------------|------------------|
| DATE RECEIVED  | DASCD0808540                      | DATE OF ORDER      | 08/08/2002 12:54 |
| TYPE OF SERVICE  | FUC - SMART PHONE TYPE OF SERVICE | DATE OF DELIVERY   | 08/12/2002 11:20 |
| ORDER NUMBER   | M-CPO                             | DATE OF COMPLETION | 08/16/2002 00:00 |
| ACCOUNT TYPE   | N - New Account                   |                    |                  |
| <p>NAME: TRS Admin</p> <p>PHONE: (947) 808-0288 Ext 104</p> <p>EMAIL: (708) 599-4033</p> <p>COMPANY: DATANET SYSTEMS</p> <p>ADDRESS: (947) 808-0288</p> <p>CITY: N/A - Not Available</p> <p>STATE: 3</p> <p>ZIP: Completed</p> |                                   |                    |                  |

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CPD Order Form

Account No: **DAS020808542**      Account Type: **M-CPD**  
Phone No: **FUC - SMART PHONE TYPE OF SERVICE**      Account Status: **N - New Account**

Order Date: **08/08/2002 14:03**      Order ID: **08/12/2002**  
Order Time: **10:27 AM**      Order Status: **08/12/2002 12:50**  
Order Ref: **08/19/2002**      Order Ref: **08/19/2002 00:00**

Order Ref: **TRIS Admin**      Order Ref: **08/19/2002**

Phone No: **(947) 808-0289 Ext 104**

Phone No: **(815) 741-0416**      Phone No: **(815) 741-0416**

Phone No: **DATANET SYSTEMS**

Phone No: **(947) 808-0289**

Phone No: **N/A - Not Available**

Phone No: **Completed**



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**CPD Order Form**

Order No: [DAS020808543]      Order Date: [08/08/2002]      Order Type: [M-CPD]

Type of Service: [PUC - SMART PHONE TYPE OF SERVICE]      Action: [N - New Account]

**Service Dates:**

|                  |                  |
|------------------|------------------|
| Start Date       | End Date         |
| 08/08/2002 14:15 | 08/12/2002       |
| 08/09/2002 00:00 | 08/09/2002 08:18 |
| 08/14/2002       | 08/14/2002 00:00 |

**Customer Information:**

Name: [TRS Admin]      Title: [ ]      Phone No: [847] 808-0288 Ext 104

**Company Information:**

Company Name: [DATANET SYSTEMS]      Phone No: [708] 588-5017      Email: [ ]

Company Address: [ ]      City: [ ]      State: [ ]      Zip: [ ]

Company Phone No: [847] 808-0288      Contact Fax: [ ]

**Service Details:**

Service Description: [N/A - Not Available]      Status: [Completed]

Order Number: [2]      Order Date: [08/08/2002]

|   |   |   |   |   |   |   |   |   |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |     |
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| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 40 | 41 | 42 | 43 | 44 | 45 | 46 | 47 | 48 | 49 | 50 | 51 | 52 | 53 | 54 | 55 | 56 | 57 | 58 | 59 | 60 | 61 | 62 | 63 | 64 | 65 | 66 | 67 | 68 | 69 | 70 | 71 | 72 | 73 | 74 | 75 | 76 | 77 | 78 | 79 | 80 | 81 | 82 | 83 | 84 | 85 | 86 | 87 | 88 | 89 | 90 | 91 | 92 | 93 | 94 | 95 | 96 | 97 | 98 | 99 | 100 |
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